

# Normandy Studio, Inc.

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[www.normandystudio.com](http://www.normandystudio.com)

## OPTIONS ON UNDERCLASS PHOTOGRAPHS

1. YOU MAY RECEIVE A REFUND IF YOU ARE NOT SATISFIED WITH YOUR PHOTOGRAPHS. RETURN THEM IN PERSON OR BY MAIL. A REFUND CHECK WILL BE MAILED TO YOU.
2. YOU MAY HAVE A RETAKE AT A COST OF \$5.00. YOU MUST RETURN YOUR FIRST PACKAGE WITH ALL THE PHOTOGRAPHS AT THE TIME OF RETAKE WITH YOUR \$5.00.
3. IF YOUR FIRST PACKAGE WAS NOT PRINTED OR YOU BLINKED OR IF PICTURE IS OFF CENTER, WE WILL PHOTOGRAPH YOU AGAIN ON MAKE-UP DAY AT NO ADDITIONAL CHARGE.
4. YOU MAY ORDER ADDITIONAL PHOTOGRAPHS ONLINE @ [normandystudio.com](http://normandystudio.com) (You must use your password/code on your last chance slip)
5. YOU MAY ALSO ORDER FOR THE FIRST TIME IF YOU WERE PHOTOGRAPHED. ORDER ONLINE @ [www.normandystudio.com](http://www.normandystudio.com) (You must use your password/code on your last chance slip)
6. IF GETTING PHOTOGRAPHED FOR THE FIRST TIME ON MAKE-UP DAY PLEASE REMEMBER TO BRING YOUR PAYMENT ENVELOPE THAT DAY.
7. DO NOT MAIL IN YOUR ORDER ENVELOPE AFTER YOU WERE PHOTOGRAPHED. YOU WILL BE ABLE TO ORDER ONLINE AFTER THE LAST CHANCE SLIPS ARE HANDED OUT OR YOU MAY CALL FOR YOUR PASSWORD TO ORDER ONLINE ABOUT 6-8 WEEKS AFTER YOU WERE PHOTOGRAPHED.

IF YOU HAVE ANY FURTHER QUESTIONS, PLEASE CALL (908) 755-0431